



# BELDEN'S AUTOMOTIVE & TIRES

## ROAD HAZARD WARRANTY POLICY & PROCEDURE



### FLAT REPAIR COVERAGE

If the tire is repairable, it will be repaired at no cost provided the DOT number matches.

### UNREPAIRABLE TIRE COVERAGE

Tires that are unrepairable will be replaced on a prorated credit amount towards the cost of the new tire.

- If the tread life of the tire has been used 25% or less, the tire is covered by total replacement; meaning the customer will receive the total dollar amount that they originally paid for the tire credited towards the cost of the replacement tire. If the price of the tire goes up or is not available, the dollar amount that was originally paid for gets applied to the cost of the replacement tire whether it is the same tire or an alternative replacement.
- If the tire has been worn more than 25% of the tread life, proration applies.

*Ex: If the tire had 12/32nds as the original tread depth and has a tire that is unrepairable, the tire is measured to the lowest point of tread life. The tire is measured at 6/32nds, 50% of the tire has been used; therefore, the customer receives credit towards the replacement tire at 50% of the original sale price of the tire.*

*Ex: Customer paid \$100.00 for the tire. If the tire is 50% worn, the customer would receive \$50.00 credit towards the cost of the replacement tire.*

- If the tire is at replacement thickness (2/32nd), there is NO coverage on tire replacement, as the tire is in need of replacement regardless of whether the tire has road hazard damage or not.
- If the tire is replaced, road hazard Must be Purchased again for the new tire. The NEW DOT number and tread depth must be recorded in order to have coverage for the new tire.
- If the customer is within 25 miles from the closest Belden's location, the claim will be administered at any of our 6 locations. We must get the DOT number and remaining tread depth of the tire to confirm it is our tire and the credit amount available for the customer's replacement tire.

## EXCLUSIONS AND LIMITATIONS

The following vehicles are NOT eligible for coverage:

- Vehicles with a manufacturer's load rating capacity of 1 ton or greater or a GVWR of greater than 8850 pounds.
- Any emergency service vehicle, any vehicle used for hire, towing, construction or postal service.
- Any vehicle used for farm, ranch, agricultural, or off-road service. Coverage excludes damage from off road use (*off-road use is defined as driving on anything other than paved or gravel road maintained by state or local authority*)
- Coverage excludes damage from collision, fire, vandalism, theft, snow chains, manufacturer's defects, abuse and neglect (*i.e. improper application, improper inflation, brake lock up, wheel spinning, torque snags, etc.*)
- Also excluded are damages resulting from mechanical failures (*i.e. failed shocks, struts, alignment, etc.* or interference with vehicle components (*i.e. fenders, exhaust, springs, etc.*)
- Also excluded are any tires that have been retreaded, recapped, re-grooved, re-molded, tubed or repaired in a manner other than per manufacturer's guidelines.
- This plan covers only the tires registered to the customer listed by DOT number on the original invoice or warranty certificate.

## CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE EXCLUDED:

Some states do not allow the exclusion or limitation of consequential and incidental damages; therefore, such limitations or exclusions may not apply to you. No expressed guarantees given other than that stated therein. This service plan gives you specific legal rights; you may have other rights which vary from state to state. You may return the invoice to the repair facility within 10 days of purchase for a full refund of the amount paid for this road hazard plan.